

Allow employees to communicate over mobile devices

Record WhatsApp, WeChat, Telegram & Signal communications

Capture and retain SMS, MMS, Voice calls

Search and store in company archive On-prem or in the Cloud

Comply with: FINRA, SEC, MiFID II, IIROC, FCA and more



Text Messages and Calls including SMS, MMS, Voice Calls



Network Archiver

- Messages and calls are captured directly from the mobile carrier network
- Can work for legacy phones. Enterprise only, not for BYOD

Android Archiver

- A lightweight agent is installed on the employee's Android device
- SMS, MMS and calls are seamlessly uploaded to the company archive



Enterprise Number Archiver

- Employee installs an app with a company provided enterprise number on their mobile
- All chats and calls over the Enterprise Number are being captured and archived

Voice Call Archiver

- Archive regular mobile calls on your native mobile number
- Forward and route mobile calls via a TeleMessage recording gateway



Mobile Instant Messaging Chats and Calls: WhatsApp, WeChat, Telegram, Signal



WhatsApp Archiver

- Archive WhatsApp calls, text, chats, images, files and deleted messages
- Works for WhatsApp on your mobile, or with WhatsApp Web and WhatsApp Desktop

WeChat Archiver

- Archive WeChat calls, text, chats, images, files and deleted messages
- Works with the Tencent WeCom app on your mobile or on your desktop



Telegram Archiver

- Archive Telegram text, chats, images, files and deleted items
- Works for Telegram on your mobile, on the web or on your desktop

Signal Archiver

- Archive Signal text, chats, images, files and deleted items
- Works for Signal on your mobile or on your desktop



Choose any combination of mobile archiving products
Store employee messages with leading archiving vendors

Benefits of the TeleMessage Mobile Archiver

- Engage clients on mobile: Deepen client relationships and grow revenues
- Multiple mobile channels: SMS, MMS, Voice calls, WhatsApp, WeChat, Telegram and Signal
- Increase productivity: Efficiency and make your workforce reachable anywhere
- Store mobile communication: Metadata in the Cloud or On-prem
- Integrated with: Leading archiving and communication surveillance platforms
- Several archiving destinations: Allows delivery to monitoring & long term storage
- Full administration: Reporting, audit and retrieval capabilities
- Companies retain complete ownership: Data & mobile communication

Comply with evolving regulations for recording and retaining all mobile communications

FINRA: "... firms must retain records of text messaging apps or chat services..."

MiFID II: "...requires recording of telephone conversations, SMS, chat and mobile device applications..."

SEC: "...must archive text/SMS messaging and apps..."

CFTC: "... record all oral communications... written communications... instant messaging, chat rooms, electronic mail, mobile device..."

FCA: "Mobile communications and phone calls carried out by regulated employees outside the office must be recorded and monitored."

CUSTOMERS WHO RELY ON TELEMESSAGING INCLUDE:

