

MESSAGING GATEWAY - FAX TO MAIL & MAIL TO FAX



TeleMessage fax capabilities can be provided by the TeleMessage Messaging Gateway; which includes various interfaces to send and receive messages in various formats and media types. The platform can handle Fax, Voice, Email, SMS and MMS messages. The gateway includes the following interfaces: HTTP, SMTP, XML, SMPP, MM7, MM4 and all TeleMessage's PC to Mobile product interfaces.

FAX TO MAIL (INBOUND CALLS)

Fax to Mail allows to receive an incoming fax calls via E1/T1/SIP or PBX interfaces. It can extract the sender and recipient as well as convert the fax to image format. The system routes the fax received to an Email recipient, files it in a web folder, sends it to an application using an XML API and sends SMS/MMS notifications. The system comes with easy interfaces for administrator and end-user to define fax routing rules and phone number allocation to different users.

FAX TO MAIL MAIN FEATURES:

- Can connect to any network interface for Fax calls interfacing and initiation: Connection to PBX/Switch using E1/T1/SIP/VoIP
- Configurable Fax forward and routing rules: according to caller and called numbers
- Allocation of unique Fax number for each user or shared numbers per group
- Fax message routing can be based on:
 - Direct Inward Dialing (DID) Number
 - PBX extension number
 - Sender or Destination numbers

Ability to forward Fax messages to:

- Email recipients
- Web interface to view/manage messages, and filing in folders
- Delivery to other applications, or automated systems via XML API
- Sends SMS/MMS/Email alert upon Fax message receipt

TeleMessage delivers intelligent and secure messaging solutions seamlessly over any communication device.

TeleMessage helps operators retain their subscriber base by enhancing the user experience and assists enterprises achieve greater efficiency by optimizing their communication capabilities.

TeleMessage seamlessly handles text, voice, data, multimedia and IP messages over mobiles, tablets, the web, Office, APIs and IT infrastructure.

Successfully deployed with over forty operators and thousands of enterprises worldwide, TeleMessage's software reaches hundreds of millions of users and powers billions of messages through customer networks.

TeleMessage product line includes: Mobile and Tablet Applications, PC to Mobile, Messaging Gateway, and SMS to Voice.

MAIL TO FAX

MAIL TO FAX (OUTBOUND CALLS)

Mail to Fax allows sending Fax messages from an email, application, or web portal and, as such, requires only an internet connection to deliver the fax messages. Sent faxes are stored in the system so they can be filed, tracked, deliver status check, and generate reports.

MAIL TO FAX MAIN FEATURES:

- The system allows many interfaces for sending Faxes:
 - Email to Fax (a simple SMTP format, e.g. 039235232@fax.domain.com)
 - Outlook and Outlook Express add-ons for Faxing integrated with the address book and distribution lists
 - Web to Fax via a messaging portal with address book and folders
 - XML API for Fax delivery and distribution from applications
 - Bulk Fax distribution and scheduled messaging
- Fax delivery confirmation, delivery status and reports as well as retry mechanism
- Fax conversion of any Document attachment: Text files, Word, PowerPoint, PDF, Excel, Images, and multi-lingual support.
- Build a Fax header template with company or personal details

SOLUTION KEY BENEFITS



Many enterprises are enjoying the ease of use and convenience that the TeleMessage Fax to Mail and Mail to Fax solution provides. In addition, the solution enables enterprises to reduce their hardware requirements saving on capital expenditure, better utilize their infrastructure and be environmentally responsible by reducing the number of printed items.

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