



SECURE TEXT MESSAGING FOR LAW OFFICES

RICH APPLICATIONS FOR A WORKFORCE ON THE GO



Law firms maintain personal data on clients, including health data and protected health information (PHI) under HIPAA; financial data; and they have very sensitive information about the corporate strategies, trade secrets, and business transactions. With increasing pressure to safeguard

client data in an environment of growing regulatory oversight and increased information security risks, law firms are among the fastest adopters of secure text messaging.

TeleMessage's Secure Text Messaging Platform leverages the benefits of today's modern day text messaging without jeopardizing privacy, security, and industry compliance needs. Law firms that adopt secure messaging differentiate themselves in the marketplace with a superior client experience, increased productivity and a reputation of trust.

USE CASES

- Respond quickly to all client communications without compromising on security.
- Discuss PII, PHI and IP matters without fear of data leaks or breach.
- Enable legal teams to instantly communicate sensitive information anytime, anywhere.
- Meet compliance requirements by archiving messages in a designated system of record.
- Information remains private even when devices are lost or stolen.

TeleMessage is changing the way people and businesses interact in the ever changing mobile space. We've been helping businesses of all sizes to leverage the power of the mobile channel with our robust communications platform since 1999. Our innovative messaging software has been successfully deployed and used by thousands of enterprises, trusted by dozens of telecom operators, reaches hundreds of millions of users and powers billions of messages through customers' networks.

Our messaging solution portfolio includes secure text messaging for businesses, and high-volume text messaging services powered by our API cloud platform. We support an ever growing number of enterprises, including leading brands across a range of industries such as healthcare, travel, finance and retail, among others.

TeleMessage is a privately owned company backed by major VCs and it's founders.

SOLUTION BENEFITS

- TeleMessage's Secure Text Messaging Platform protects data both in rest and in transit with end-to-end encryption.
- Central User Management allows administrators determine user access to the TeleMessage platform. Admins can also remotely wipe information from within the app in the case a device is lost or stolen.
- Share photos, videos and files securely.
- Message Delivery Confirmation lets you know when messages are delivered and read, keeping everyone in the loop.
- Group Chat lets users notify colleagues or partners in real-time about important updates, ideal for corporate communication with franchise partners or legal teams.
- Users can switch seamlessly between mobile and desktop versions of the service, so that users on the go or in the office can communicate in real-time.
- Comply with industry regulations and internal compliance protocols. All messages are archived and logged, and can be reviewed for auditing purposes.
- Full-two way SMS, text, voice & fax messaging within one platform.
- TeleMessage enables text messaging on any application, website or system via our APIs. Integrate your CMS or Electronic Filing System to easily communicate with clients.
- Email to SMS or Outlook to SMS allows you to send text message directly from your email client, and receive replies straight to your inbox, streamlining communication channels.

By implementing TeleMessage's Secure Text Messaging Solution, law offices around the globe can confidently communicate with clients, partners, and amongst internal teams while knowing that all work-related data is secure .

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